Spyglass: Increase the Uptime of Your Engineering Systems

How can you improve the lives of your engineering design team? Is it possible to maximize their performance with minimum disruptions, downtime, and frustration?

Key Benefits

- Reduces costs and speeds up troubleshooting

- Reliability and Flexibility

- Security and Scalability

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Introducing SPK Spyglass, a solution designed to provide deep monitoring of engineering applications and environments. Spyglass was designed for and by engineers, and elevates IT network monitoring and management to the next level. Unlike Remote Monitoring and Management systems (RMM), SPK's Spyglass dives deeper into the application layer to provide visibility into the users' experience.

A positive user experience is the ultimate goal, particularly when it affects the efficiency and productivity of your engineering design team. Typical RMM systems only monitor for basic IT tests such as ping, disk usage, CPU and memory performance, and so on. With Spyglass, your company can reach through and beyond the capabilities of the standard RMM system to provide reporting on the **performance and functioning of the engineering application.**

Important Features

- As a deep monitoring tool for engineering applications, Spyglass has the ability to "simulate a typical user" in your engineering organization.
- Enhances troubleshooting by performing the critical functions that a design engineer may experience while working with design files. It then attempts to complete regular user tasks: login, log out, run sample queries, and file management.
- Probes deeper into application levels and quickly determines the root cause of an engineering application issue -- including network latency, an unresponsive application, corrupt data, crashing, or a full app crash.
- Integrates all standard remote monitoring and management (RMM) -- checks on network traffic, server ability, and disc space.
- SPK's Spyglass can integrate all the monitoring and management into one user interface or set of dashboards to easily identify the root cause of problems.
- Works to create little to no downtime in a software team's continuous integration, delivery, and release.

For more information please contact sales@spkaa.com or visit https://www.spkaa.com/services
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Faster product releases

Reduced engineering development costs

Improved product quality

Increased engineering development efficiency

Increased product data quality

Improved and streamlined product data management

Integrated and automated engineering process

Improved engineering development collaboration

Improved development collaboration between remote sites

Engineering hours saved every week

Security or Encrypted Data Transfer

SPK and Associates

Leaders in Medical Device Engineering IT Solutions

- CAD / EDA Solutions
- PLM & PDM Solutions
- Workflow Integration, Automation & AI
- Software Build and Release Management
- IoT, Cloud Engineering & Security
- Expertise in Regulatory Compliance and CSV

We accelerate engineering productivity and innovation.

SYSTEM
PROCESS
INTEGRATION
AUTOMATION
PERFORMANCE
TECHNOLOGY
INNOVATION

ENGINEERING APPLICATION MANAGEMENT

STRATEGIC

- Business Process
- System Architecture
- Application Architecture

INNOVATION

- System Configuration
- Application Development
- Application Customization

INTELLIGENCE

- Application Support
- Cloud Platform Support
- User Support

INTEGRATION

- Infrastructure Support
- Cloud Infrastructure
- Help Desk

INFRASTRUCTURE

SECURITY FENCE

OPERATIONAL